

FACT SHEET

Veterans Wellbeing Voucher Program

Frequently Asked Questions – Veterans

Q Who is eligible to apply for a voucher?

A To be eligible to apply to the Program, a person must:

- Be a veteran (a veteran is a person who is a former member of the Australian Defence Force (ADF), including a reservist, with at least one day of continuous full-time service);
- Have a card issued by the Commonwealth Department of Veterans' Affairs (DVA) (either gold, white or general) or a card/number issued by the Commonwealth Department of Defence (DoD);
- Be living in Tasmania; and
- Be participating in an eligible gym or sporting club that requires the payment of an annual fee or charge to participate.

Q How many vouchers are available?

A Vouchers up to the total value of \$50 000 will be available per annum on a first come, first serve basis.

Q How much funding is available?

A Vouchers may be redeemed for up to \$100.

Q What happens if the activity costs more than \$100?

A Applicants are responsible for covering any cost above \$100.

Q Can I use the voucher more than once if the activity costs less than \$100?

A No, vouchers are single use only. Any balance is not redeemable for cash or available to be used towards the membership of another registered organisation.

Q Can I use the voucher towards the purchase of uniforms and/or equipment to participate in the activity?

A No, vouchers can only be used to subsidise the cost of membership. Individuals are responsible for covering any other costs associated with their participation in the activity.



Q Where can I use my voucher?

A You can search the list of approved Veteran Activity Providers at www.veterans.tas.gov.au. If your preferred sporting club or gym is not on the list of Veteran Activity Providers, you can ask them to register at www.veterans.tas.gov.au

Q How do I apply if I don't have internet access?

A You may visit your local library and use a computer to submit an online application. Alternatively, you may contact the Veteran Wellbeing Voucher Program for assistance with applications at veterans@dpac.tas.gov.au or telephone on 1800 009 501.

Q How long do I have to use the voucher?

A Vouchers must be used in the financial year issued. 2022 vouchers may be used up to 30 June 2023.

Q Can I apply again?

A You can apply for one voucher each financial year. 2022 vouchers may be used up to 30 June 2023. Thereafter vouchers expire on 30 June each year.

Q Can I use my voucher towards club fees I have already paid?

A No, retrospective payment is not available. Your voucher can only be used at the time of registration.

Q What if the gym or sporting club I want to join is not registered as a Veteran Activity Provider?

A Gyms and clubs can register online and membership is free. More information is available at www.veterans.tas.gov.au